



Derbyshire Healthcare **NHS**
NHS Foundation Trust

MEMBERS' NEWS

Dear member,

Annual Members Meeting, 23 September: new venue

Come along and learn what's been achieved, and what lies ahead, for Derbyshire Healthcare

The Annual Members Meeting, or AMM for short, is your opportunity to review our progress during 2014/15 and our plans for 2015/16.

As reported in previous issues of Members News, the AMM is being held on Wednesday 23 September. However we have had to change the venue: it will now be held at the Trust's **Ashbourne Centre, Kingsway Site, Kingsway, Derby DE22 3LZ.**

The theme this year is about 'valuing people' and will ask: how well is the Trust doing in valuing the people it works with, so they have the confidence to flourish?

A number of people using our services will tell their stories – some in person, some on film. There will also be a 'marketplace' where teams from across the Trust will be available to talk about the support they offer. You will also be able to pick up a copy of the Trust's annual report for 2014/15.

The marketplace will start at 2pm and the meeting will start at 4pm. Light refreshments will be provided.

Please let us know if you plan to attend by emailing membership@derbyshcft.nhs.uk.

Governor Update

Mark Serby has recently stepped down from his position as governor for High Peak constituency. We would like to thank Mark for his valuable contribution and wish him well for the future.

Igor Zupnik, public governor for Derby City East, has recently resigned from his post. The Trust would like to offer its thanks and appreciation to Igor for his insight, dedication and input over the last few years. We wish Igor well for the future.

Delivering Excellence Awards 2015 now open for nominations!

Whilst receiving or working within/alongside one of our services, have you been impressed by a Derbyshire Healthcare member of staff or volunteer who has made outstanding contributions to patient care and continues to make strides to improve the patient's experience?

We are now offering you the opportunity to recognise this fantastic work by nominating them for the **compassion in practice award** as part of our [Delivering Excellence Awards](#).

Don't delay, nominate today as entries close on Friday 24 July 2015.

For more information, please contact the Communications & Involvement team on 01332 623723 or email communications@derbyshcft.nhs.uk.

Look out for Membership Week (5 – 9 October)

This year we are hosting the Trust's first Membership Week! This is a week dedicated to all things membership, following feedback from our governors, and you, our members. We want to celebrate our membership and showcase the services the Trust has to offer.

Activities will be running throughout the week and will include:

Monday – Action for Blind training (staff members)

Tuesday – Wellbeing event in Chesterfield (all members invited)

Thursday - Official opening of The Hope and Resilience Hub, Radbourne Unit, Derby*

Friday – Living library event at the University of Derby (all members invited)

Visit The Hub!

We have **five places available exclusively for our members to attend the official opening of The Hope and Resilience Hub!*

'The Hub' was developed using feedback from former service users, that upon discharge from the Radbourne Unit on the Royal Derby Hospital site in Derby, they often felt isolated from the community and unable to continue with their recovery unsupported. The service provides the Recovery and Home Treatment/Resilience aspect of the urgent care service within the Radbourne Unit (including the Acute Day Treatment service). The Hub houses 20 beds on a ward to support people rebuilding their lives after an episode of acute mental illness with the expectation that much of a person's time is spent being supported into their home and community.

This will be an opportunity to take a look around some of the facilities and meet the staff.

If you would like attend the launch please contact the membership team on 01332 623723 or email membership@derbyshcft.nhs.uk.

Trust hosts national conference to learn more about going smoke-free

A number of NHS Trusts from across the country, which specialise in mental healthcare, teamed up during June at a smoking cessation event hosted by Derbyshire Healthcare to understand the value of abstaining from smoking has on people's lives and recovery. The event was part of the [Rethink Innovation Network](#) and marked the beginning of the Trust's journey to becoming a smoke-free organisation. Our staff and governors who attended had the opportunity to share their views on the Trust's current strengths around its commitments towards smoking cessation and where things can be improved. These suggestions will be analysed by a new project group, called Fresh, set up by Derbyshire Healthcare to oversee the work required to make our living and working environments a much cleaner place by become a smoke-free Trust.

Now the Fresh group would like to hear from you, our valued members, about the views you have on becoming a smoke-free organisation. Therefore, if you are a smoker or non-smoker, service receiver or carer and would like to share your thoughts, please email jayne.storey@derbyshcft.nhs.uk or hayley.darn@derbyshcft.nhs.uk.

CQC gives vote of confidence in Derbyshire Healthcare through risk ratings assessment

Last month Derbyshire Healthcare NHS Foundation Trust received a vote of confidence from the Care Quality Commission (CQC) for the second consecutive year after being named as one of only 11 mental health providers in England most likely to be providing good or satisfactory care to patients.

We are pleased to announce that once again your local healthcare provider, Derbyshire Healthcare, has been classified as one of 11 'band four' organisations posing the 'lowest perceived risk' of providing poor care as part of the CQC's 'intelligent monitoring' of NHS trusts that deliver mental health services. For further information, please visit our [Trust website](#).

Dates for your diary: Council of Governors meetings

The Trust's governors regularly meet the Trust's directors to discuss issues and give feedback from their constituents. These meetings are open to the public – if you would like to attend and have any special requirements, please contact the membership team on 01332 623723 or email membership@derbyshcft.nhs.uk.

Upcoming meeting dates:

- Wednesday 5 August, 1pm - 3.30pm, Boardroom, Bramble House, Kingsway Site, Derby DE22 3LZ (extraordinary meeting of the Council of Governors)
- Tuesday 8 September 2015, 1pm - 4pm, the Post Mill Centre, Market Street, South Normanton, Alfreton DE55 2EJ
- Tuesday 8 December 2015, 1pm - 4pm, Conference Rooms A&B at the Centre for Research & Development, Kingsway Site, Kingsway, Derby DE22 3LZ.

Three recent developments from other health organisations in Derbyshire:

Hardwick Clinical Commissioning Group (CCG) has commissioned a new, free online support service for Derbyshire residents going through a tough time or struggling with mental health issues. It's called **Big White Wall**, and it's available from 1 July to all Derbyshire residents aged 16 and over. The service is designed to help patients get support, take control and feel better. It provides 24/7 peer and professional support (with trained counsellors online at all times), plus a range of wellbeing tools to help people self-manage. This service is safe and anonymous, so no one will know you have chosen to use it unless you tell them. 95% of members reported feeling better as a result of joining BWW, and 73% shared something for the first time. To join, you simply go to www.bigwhitewall.com and enter your Derbyshire postcode. To learn more about how the service works, [view a short film](#) on the Big White Wall website

The transformation programme for the south of Derbyshire (formerly known as the STaR programme) has a new name : Joined Up Care in the south of Derbyshire. This covers the area known as the south unit of planning (Southern Derbyshire CCG and Erewash CCG). An update on this programme was presented to our Trust Board on 24 June – see page 55 of the [agenda and reports](#).

Erewash CCG's accountable officer, Rakesh Marwaha, has been discussing his vision for the 'vanguard' project to integrate care in the area and move it out of hospitals and into the community. Watch a filmed interview on the [Ockham Healthcare website](#).

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